Establishing and/or Enhancing Community Collaboration: First Responders’ Forum

NYS DCJS Justice & Mental Health Collaboration Program

Rensselaer County

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Monroe’s Experience: Initial Issues

- **Police – Hospital Interface**
  - Voluntary Transports
  - Relaying of Information / Paperwork
  - Time in Emergency Room
- **Hospital – Clinic Interface**
  - Accessing Appointments After-hours
  - Clinic No-Shows
- **Jail – Hospital Interface**
  - Arrest vs. Assessment / Treatment
  - Transfers between Facilities
- **Inter-Hospital Issues**
  - Transfers between Facilities
Emergency Services Committee

- EMS
- 3 Hospitals (Psychiatric EDs)
- Law Enforcement (Sheriff & City Police)
- Jail (Administration & Mental Health Director)
- Mobile Crisis Team
- County Office of Mental Health
EMERGENCY SERVICES COMMITTEE

February 13, 2014
11:00 a.m. – 12:00 noon

AGENDA

• Introductions
• Approval of Minutes
• Announcements
• VA Referrals
• Care Management Referrals
• ED Interface With:
  o Law Enforcement
  o Jail
  o EMS
  o Substance Use Providers
  o Others
• Child/Youth/Family Issues
• Other Issues
Issues Identified from Sequential Intercept Mapping: Many Communities Could Benefit from Better Coordination / Communication Among First Responders
First / Early Responders to Emotional Crises

- Family
- Police
- EMS / Fire
- Hospitals
- Probation
- Parole
- Jails
- Community Providers
- Others
Overall Goals

- Enhanced Cooperation / Collaboration
- Sharing of Resources
- Quicker Access to Mental Health Services
  - Decrease of Adverse Incidents
- Greater Efficiency for Law Enforcement
Family & Consumers

Police
Jail
Probation
Parole
EMS

Service Providers
County OMH
Others
Hospitals
Initial Forum Tasks

- Establishment of monthly forum to address the interface between individuals with mental illness & the criminal justice system
  - Define Meeting Participants
  - Define Roles
  - Establish Mutual Goals
    - Problem-Solve Systemic and/or Specific Issues
  - Training, as identified
Consultant’s Role

- **Initial Engagement:**
  - Forum Leadership – Identify Co-Chairs
  - Phone Call with Key Stakeholders
    - Goals/Purpose
  - Description of Process
  - Consensus on Forum(s) Development
Consultant’s Role

- **Site Visit / Initial Visit:**
  - First meeting takes place

- **Ongoing Monitoring / Follow-up Meeting**
  - Phone calls
  - Review of minutes (including attendance list)
  - Attend follow-up meeting, if indicated
Measures

- # of monthly meetings that occur (in 1st 6 mos)
- # key stakeholders that attend
- # of issues identified
- Satisfaction of key stakeholders