



Spectrum Justice System Trouble Ticket

Send Completed Form To: CCCenter@dcjs.state.ny.us

Customer Contact Center Phone Number: 1-800-262-3257

| | | | |
|-----------------|---|--|---|
| Agency Name: | | | |
| Contact Person: | | | |
| SJS Version: | | | |
| Trouble Area: | Creating or Editing: User Administration Incident Arrest Warrant Accusatory Instrument (AI) Supporting Deposition (SDEP) National Sex Offender Functionality (NSOR) | Reports: FP Card Arrest Import/Export Incident Based Reports NSOR Reports Warrant Reports | Searching: Incident Arrest Warrant Name/Person Narrative Accusatory Instrument (AI) Supporting Depositions (SDEP) |
| | IBR: Process IBR Process Report Clear IBR Tables | Interfaces: TRACs Livescan IBR NYDEX | Maintenance: Installation & Setup Re-assignments Consolidations Backup |
| Description: | | | |